

VBN GUARANTEE



Verkehrsverbund
Bremen/Niedersachsen
VBN
Verkehrsverbund Bremen/Niedersachsen GmbH
Am Wall 165–167 · 28195 Bremen
VBN-24h-Serviceauskunft: 0421/59 60 59
E-Mail: info@vbn.de
www.vbn.de

Date of the incident:

Starting: Route:

Destination: Route:

Scheduled departure: Actual departure:

Scheduled arrival: Actual arrival:

I missed the connection yes no

I reached my destination yes no

Delay at the destination (in minutes) Amount of taxi costs (in euros)

Information on the applicant:

Title: (please select) Ms Mr Others

First name*:

Surname*:

Street and Number*:

Postcode*:

Town*:

Telephone (for any queries):

Email*:

Card number of the MIA Ticket, JobTicket or BOB Ticket:

IBAN bank details (SEPA)*

* Mandatory fields

Data Protection Information according to Article 13 of the General Data Protection Regulation (GDPR)

Verkehrsverbund Bremen/Niedersachsen GmbH (VBN), Am Wall 165 – 167, 28195 Bremen, is the data controller. VBN processes your personal data in the legitimate interests of being able to process the guarantee. In the case of centrally sold tickets (MIA, BOB, JobTickets), we reserve the right to compare the correctness of the information with the customer centres of BSAG, BREMERHAVEN BUS and VWG.

You have a **right to object according to Article 21 GDPR** at datenschutz@vbn.de. Processing the guarantee is then not possible. More information on data protection can be found at: www.vbn.de/datenschutz

With your signature, you acknowledge the information on the guarantee.

Date Signature